View your hardware, software, maintenance and IGF data quickly and easily
Eliminate the need to request this information from your IBM sales or support contact
Reduce the need to handle paper reports
View your IBM equipment sourced through a Business Partner
See warranty and maintenance expiration dates
View, sort, print or download your information to a spreadsheet
Request Changes to your Inventory through our online form
Requires no special software just Internet browser
Get help when you need it through multiple options including “Online Text Chat” for immediate assistance
Communicate with us through a feedback function

Register now!

You must first have a standard IBM ID and password and then complete an online authorization process:

1. **If you have an IBM ID** and password, enter it and click on "Sign In" and then "Update Profile." and then continue with step 3.
2. **If you do NOT have an IBM ID,** click on the “Register” button. Complete the registration form. Once complete continue to the next step.
3. Select which account type applies to your company, the access level you prefer and enter the associated numbers as indicated by your selection.
4. You will receive an e-mail within two business days
At a glance ...

The main search screen provides you with several options to locate your inventory:

- **Quick search** by type/serial or system type and system number
  - search for a **customer number** in your enterprise
  - search within a specific customer number by **location**
  - search by **enterprise number**

**View & manage your inventory through easy to use, quick search options ...**

- **Product** search: view by product type, serial number, product description or system type

- **Hardware** search: see all your hardware, view maintenance status information, or look at all hardware and software details

- **Software** search: view all software, just your software maintenance or look at a total inventory listing, including hardware

- **IGF lease** search: shows all IGF Lease contract information, search by MES number, contract number or by machine type/serial. Provides a link which will take you to an IGF site for end of lease options

- **Expireations** search. Displays warranty and hardware and software maintenance expiration reports by date range

**Help Resources**

FAQs, Help and News feeds are available to assist you online. You can also contact our Customer Support OnLine Team for more help

For additional assistance please click on **Customer support** under **Related links** or visit your Customer Support homepage at: ibm.com/support/operations/us