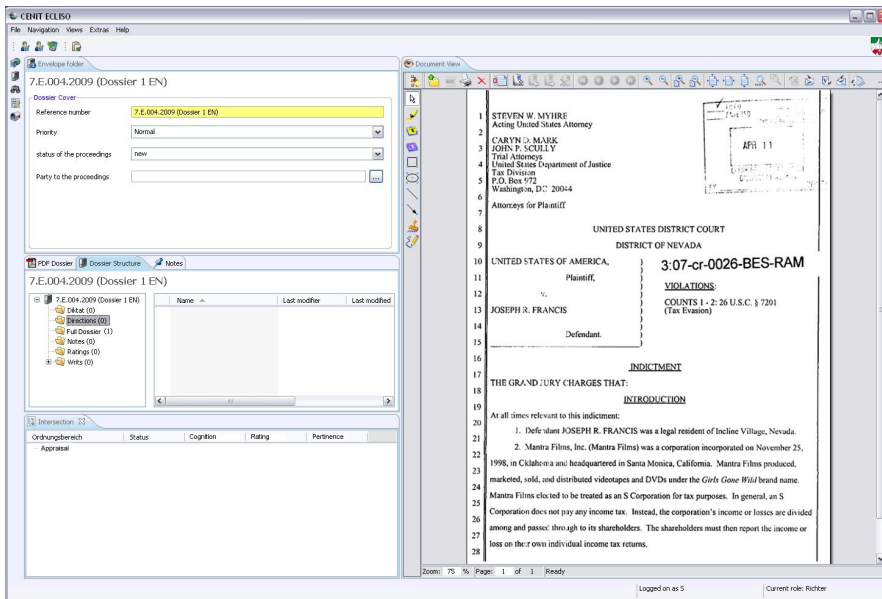




IT potential for E-Justice – Ergonomic Case Management delivers operational efficiency and effectiveness



Our Solution

Standard Document Management Systems like implemented in the industry or in public authorities are not able to stand up in the justice area. Those systems were not qualified to support the judiciary mode of operation in decision making processes. Therefore IBM Ergonomic Judiciary Case Management solution leans against specifics needs of legal mode of operation and allows more than administrative case management. The legal mode of operation is based on the specific methodology, how judges, prosecutors and lawyers work on cases called "relation technique". The solution supports the core of their 3 steps of decision-making:

- read and understand
- classify and structure
- correlate and judge

Overview

• The Challenge

Long process durations and increasing numbers of court cases and their long term handling are not a signboard for high quality within court systems worldwide.

• The solution

An efficient court systems is a critical success factor in a social competition and can be used as a location factor in an increasingly globalized world.

Challenges of the judiciary Case Management

The market has for a long while looked for a solution, which allows judges and lawyers to work with e-files under consideration of ergonomic and haptic aspects and which at the same time supports their specific mode of operation. Such a solution should not constrain the judicial freedom of every judge or limit the individual brainwork. Thanks to it judges and lawyers can carry out their tasks much faster and more efficient. Thus it represents a highly adaptive IT solution for specific demands of a sophisticated user group. Now IBM provides such an ergonomic judiciary case management, based on IBM ECM and CENIT ECLISO.

Up to now, there is no integrated system, which allows performing all these three steps in one system. Our solution combines the power and flexibility of IBM's ECM platform to storage, preserve and manage cases and documents with the ability to read, understand, classify and structure the content itself – not only documents. The solution relies upon proven main software components which are integrated and tailored to suit this market needs. The solution provides a comprehensive tool set with justice business specific functionalities for key tasks according to justice flow of work and puts into practice the vision of a fully integrated judge's or lawyer's working place.

E-Justice: Case Management for judiciary decision making processes

Our Services

- Judiciary process consulting
- Change Management
- System Integration

Technology

- IBM FileNet P8
- CENIT ECLISO

Solution advantages

The judiciary principles of the normal course of legal life and the legal work of operation should be in the center of any file and case management solution approaches to get an acceptable solution. With the aid of an ergonomic judiciary case management solution the legal work of operation should be carried out faster and efficient. The IBM solution is revolutionary in terms of integrability and information handling – a handling that responds to the way people really do their daily business.

- Linking of information objects from the case within the classification system and drawing of relationships in order to visualize dependencies between facts, points of law and results from hearing of evidence.
- Support of aggregated queries about all relevant case data, hereby presentation of all relevant data from a required point of view dependant on the business tasks.
- Support of Knowledge management by linking of information within classification system with legal norms, legal best practices, public points of law and given legal literature
- Ergonomic parallel processing of e-files and judiciary case management; processing based on process templates to support logical process steps in legal work of operation.

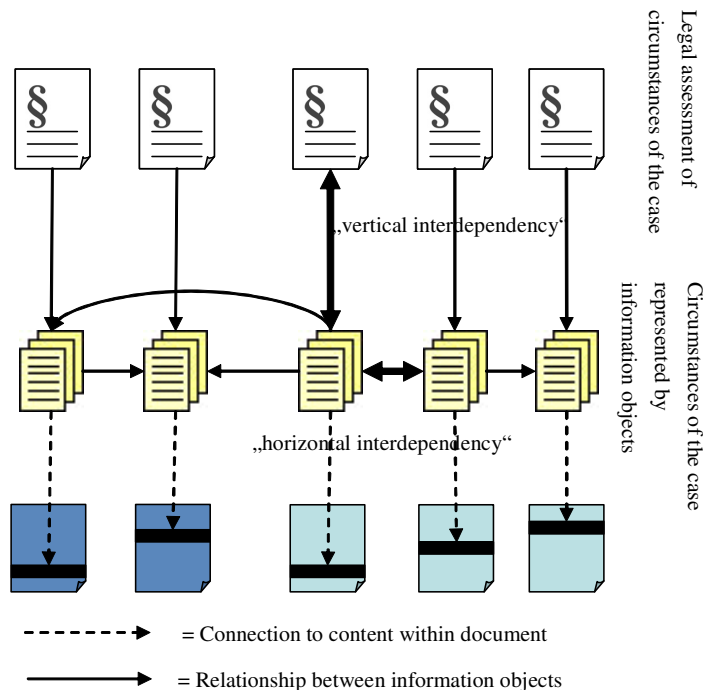
- Provision of standardized interfaces (e.g. xJustice) for data exchange with business applications within Justice.
- The interaction of IBM Ergonomic Judiciary Case Management solution modules is a key enabler for automated business processes.
- Ergonomic judiciary case management solution which leads to a fastest and minimum-cost way for all parties to the proceedings

The implemented solution is "haptic oriented". IBM concentrated on how users have to work during their decision making process and support them the best possible way. Based on a quick introduction every solicitor with basic IT knowledge should be able to use the solution efficiently.

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- Capturing of all relevant facts and circumstances of a case as well as required legal fundamentals
- Support of relation technique as legal work of operation to capture, structure and judge of complex circumstances of a case.
- Intelligent search mechanism and automated classification which convert information to active content and decision making know how



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